

# Welcome to the Jávea Players' Box Office



**Please be aware that this system has a timer (10 minutes) to complete your booking, so please have your credit card at hand, before you start the booking process.**

If you have any problems placing your order, please contact Helen by email at [boxoffice@javeaplayers.com](mailto:boxoffice@javeaplayers.com) or by phone on (+34) 678 006 269 (between 10:00 & 16:00)

To make bookings, please use the link below.  
<https://javeaplayers.com/bookings/>

**N.B: This booking guide is for use when booking Summer Show ONLY. There is a separate booking help for booking the tapas dinner and show.**

- Please select the date for your preferred performance.

- For those booking the Show Only, we are offering the ability to select your preferred seats in the Casa de la Cultura.
- You will be able to see seats that are sold “Reserved Seats” and seats that are currently blocked “Other Baskets”

## Matinee Show

**Saturday, 4th July 16:00**  
**Casa de la Cultura, Jávea**

***The Worst Day Of My Life***

*If Fawlty Towers Were Set In A Hospital, This Would Be It!*

Confined to a hospital bed, Charlie watches helplessly as his once secret life cascades into ever-increasing hilarity and mayhem.  
 Winner of 9 festival awards, The Worst Day Of My Life has played to audiences in 10 countries and now comes to Jávea.



The seating plan for the **Casa de la Cultura** is shown below. Select the seats for you and your party from the available seats.  
 You will receive confirmation of your payment by email.

Legend: ■ 10,00 € ■ 10,00 €

■ Reserved Seats

■ In Basket

■ Other Baskets

### Stage

1	2	3	4	5	6	7	8	9	10
11	12	13	14	15	16	17	18	19	20
21	22	23	24	25	26	27	28	29	30
31	32	33	34	35	36	37	38	39	40
41	42	43	44	45	46	47	48	49	50
51	52	53	54	55	56	57	58	59	60
61	62	63	64	65	66	67	68	69	70
71	72	73	74	75	76	77	78	79	80
81	82	83	84	85	86	87	88	89	90
91	92	93	94	95	96	97	98		

- Select your preferred seat(s) and they will be put “In Basket”
  - 10-minute timer starts

**JP**  
JÁVEA PLAYERS 50

[Events](#)   [Cart Contents](#)   [Checkout](#)   2 Tickets   
Your cart expires in

[< Home](#)   [Theatres](#)   [Booking Help](#)   [Printing Help](#)

[Home](#) » [Tickets](#) » [Matinee Show only](#) Welcome Guest


## Matinee Show

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61	62	63	64	65	66	67	68	69	70
71	72	73	74	75	76	77	78	79	80
81	82	83	84	85	86	87	88	89	90
91	92	93	94	95	96	97	98		

- If you want to change, or double check, your order before purchase, click on “**Cart Contents**”, “**Tickets**” or “[View Order Here](#)”

[< Home](#) [Theatres](#) [Booking Help](#) [Printing Help](#)

[Home](#) » [Tickets](#) » [Matinee Show only](#)

Welcome Guest

## Matinee Show

Saturday, 4th July 16:00  
Casa de la Cultura, Jávea

### *The Worst Day Of My Life*

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  Reserved Seats   In Basket   Other Baskets

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11	12	13	14	15	16	17	18	19	20
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71	72	73	74	75	76	77	78	79	80
81	82	83	84	85	86	87	88	89	90
91	92	93	94	95	96	97	98	99	100

- You will be directed to the page below.
  - Here you can amend your order if you wish-
  - Once you are happy that your order is correct, hit **Checkout**

The screenshot shows the 'My Ticket Order' page. At the top, there is a navigation bar with 'Events', 'Cart Contents', and 'Checkout' links. A notification indicates '2 Ticket' and 'Your cart expires in 09:1'. Below the navigation bar, there are links for 'Home', 'Theatres', 'Booking Help', and 'Printing Help'. The main heading is 'What Items Are In My Order?'. The table below lists two tickets, both for 10,00 € each. The 'Update/Remove' column contains icons for refreshing and deleting each ticket. A 'Clear Cart' button is located below the table. At the bottom right, the 'Sub-Total: 20,00 €' is displayed, and a 'Checkout' button is highlighted with a red box.

Update /Remove	Ticket(s)	Quantity	Total
 	<b>Seat 46</b> Matinee Show only Casa de la Cultura, Jávea Saturday, 4th July 16:00	1	10,00 €
 	<b>Seat 47</b> Matinee Show only Casa de la Cultura, Jávea Saturday, 4th July 16:00	1	10,00 €

Clear Cart

Sub-Total: 20,00 €

More Events

Checkout

- Alternatively you can go straight to the checkout from the seat plan by hitting **Checkout** from the top menu or **CHECKOUT** at the bottom right-hand-side of the page

## Matinee Show

Saturday, 4th July 16:00

Casa de la Cultura, Jávea

### The Worst Day Of My Life

*If Fawly Towers Were Set In A Hospital, This Would Be It!*

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Legend: ■ 10,00 € ■ 10,00 €

■ Reserved Seats ■ In Basket ■ Other Baskets

## Stage

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71	72	73	74	75	76	77	78	79	80
81	82	83	84	85	86	87	88	89	90
91	92	93	94	95	96	97	98	99	100

- Complete your personal details.
  - Please double check your e-mail address, this is important for your order confirmation.
  - Then hit “Continue”

JáveaPlayers Events Cart Contents Checkout 2 Ticket - Your cart expires in 08:55

[Home](#) [Theatres](#) [Booking Help](#) [Printing Help](#)

### My Details

**Your Personal Details**

- First Name
- Last Name
- Email
- Country
- Province

**Your Contact Information**

- Telephone Number

Continue

- Just hit **Continue** on the “Payment Information” page, to move to the next page

**JP** JÁVEA PLAYERS 50 Events Cart Contents Checkout 2 Tickets - Your cart expires in 09:35

[Home](#) [Theatres](#) [Booking Help](#) [Printing Help](#)

Home » Tickets » Checkout » Payment Method

### Payment Information

**Payment Method**

This is currently the only payment method available to use on this order.

**Stripe Secure Payments**

**Comments**

Add Comments to your Order

**Continue Checkout Procedure** to confirm this order.

Continue

1
2
3

Cart Contents
Delivery Information
Payment information
Confirmation

- If everything is OK on the “Order Confirmation” page, hit **Confirm Order**
  - This will redirect to you a secure payment portal

## Order Confirmation

Tickets (Edit)		
1 x	Seat 46 Matinee Show only Casa de la Cultura, Jávea Saturday, 4th July 16:00	10,00 €
1 x	Seat 47 Matinee Show only Casa de la Cultura, Jávea Saturday, 4th July 16:00	10,00 €
<b>SubTotal:</b>		<b>20,00 €</b>
<b>Total:</b>		<b>20,00 €</b>

**Billing Address (Edit)**


Helen AitkenJavea,  
Alicante, Spain,  
helen\_aitken88@hotmail.com

**Payment Method (Edit)**

Stripe Secure Payments

### Payment Information

**Stripe Secure Payments**



To cancel payment and return here please use the dedicated return link at Stripe.  
Do not use your browser back button.

[Confirm Order](#)

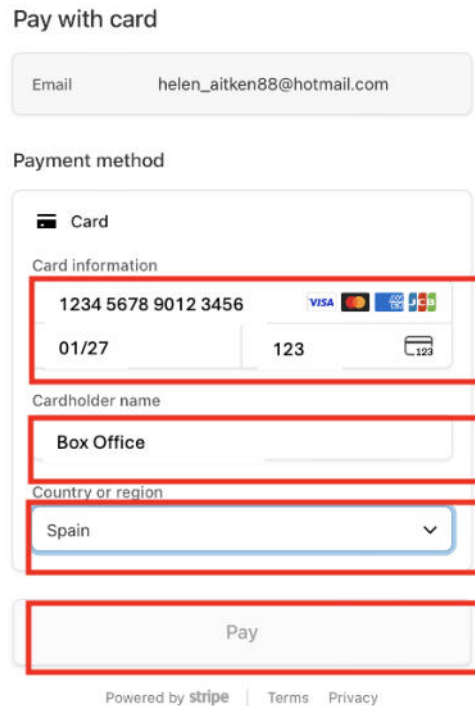
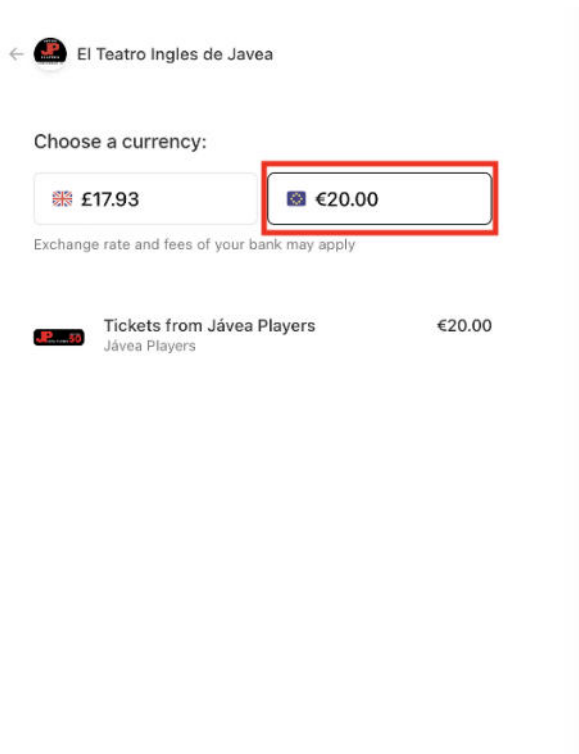


- Please be aware that Stripe allows for multiple currencies to be used. If you normally use a currency, other than €, or if you are using a VPN for privacy the payment gateway may well pick up a different currency as your default. In this example the currency is GBP and the country / region is the UK.

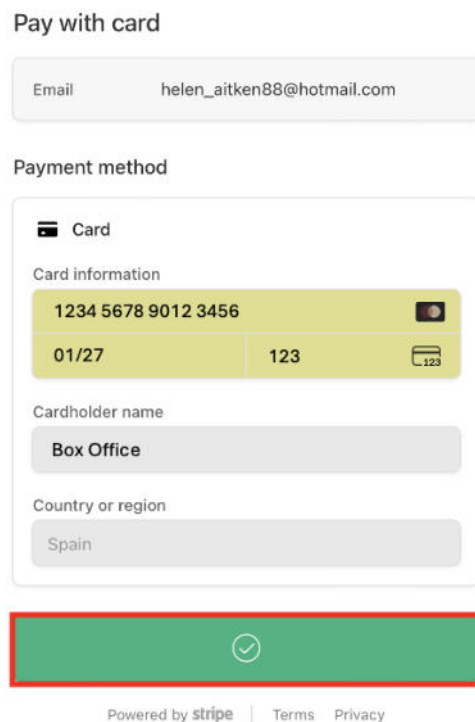
- Continuing with a currency other than € may lead to you incurring unexpected charges.
- If you wish to continue in this currency, enter your credit card details and hit pay.

The screenshot shows a payment page for 'El Teatro Ingles de Javea'. Under the heading 'Choose a currency:', there are two buttons: '£17.93' (highlighted with a red box) and '€20.00'. Below these buttons, it states '1 EUR = 0.8965 GBP (includes 4% conversion fee)'. The item being purchased is 'Tickets from Jávea Players' for 'Jávea Players' at a price of '£17.93'. On the right side, under 'Pay with card', the email 'helen\_aitken88@hotmail.com' is entered. The 'Payment method' is set to 'Card'. The card information section includes a card number '1234 1234 1234 1234', expiration date 'MM / YY', CVC, and cardholder name 'Full name on card'. The country is set to 'United Kingdom' and there is a field for 'Postal code'. A 'Pay' button is at the bottom of the card payment section. At the very bottom, it says 'Powered by stripe | Terms Privacy'.

- If you would prefer to use €, please change the currency to € and the country to the correct one for the card you are using.
- Enter your credit card details
  - Then hit “Pay”



- Payment confirmed, when the bar turns Green



- After payment, you will be redirected back to the ticketing site
  - You can download your tickets as a .pdf by clicking on **“GET TICKETS HERE”** but there is no need to do this as you will also receive an e-mail with your tickets attached.

< Home Theatres Booking Help Printing Help

Home » Tickets » Checkout » Success

### Your Ticket(s) Have Been Reserved



## Invoice #1824

Order printable

### Ticket Order

1 x Matinee Show only Saturday, 4th July 16:00 Seat 46  
1 x Matinee Show only Saturday, 4th July 16:00 Seat 47

Thanks for shopping with Jávea Players online!

Save to Calendar (.ics)

GET TICKETS HERE

Thank you Helen Logoff

1 Delivery Information — 2 Payment Information — 3 Confirmation

- This is what the event ticket looks like.

## Matinee Show only

Casa de la Cultura, Jávea

Saturday, 4th July - 16:00

Helen Aitken  
Ticket: Seat 47  
Price: 10€

For location and parking see  
[www.javeaplayers.com/find-us-studio-theatre/](http://www.javeaplayers.com/find-us-studio-theatre/)

Refundable up to 72 hours before performance



- You will also receive an e-mail confirmation, like the one below, with the ticket as a .pdf attachment

Your Jávea Players tickets

← ↶ ↷ →



Jávea Players <boxoffice@javeaplayers.com>

Today at 18:24

To: Helen Aitken



[Download All](#) • [Preview All](#)



Order Number: 1824

Dear Helen Aitken,

Thank you for booking your tickets with Jávea Players.

For directions to the location, see the Find Us menu item on the Jávea Players website.

Tickets are refundable up to 72 hours before the performance

Customer Details	
Address:	Helen Aitken Javea Alicante, Spain
Phone:	<a href="tel:+34678006269">+34678006269</a>
Email:	<a href="mailto:helen_aitken88@hotmail.com">helen_aitken88@hotmail.com</a>

Tickets		
Quantity	Ticket	Price
1 x	Seat 46 Matinee Show only Casa de la Cultura, Jávea Saturday, 4th July 16:00	10,00 €
1 x	Seat 47 Matinee Show only Casa de la Cultura, Jávea Saturday, 4th July 16:00	10,00 €
Sub-Total:		20,00 €
Total:		20,00 €

Monday 25 May

With thanks,  
Jávea Players